October 2023

In this newsletter:

News

- **Next NetScanTools Pro Release Due Soon**
- **SSL Certificate Scanner Standalone v2.80 Released Sept 27, 2023**
- **Where to find your NetScanTools Pro Update Username and Password**
- **Maintenance Renewal and ordering online**

News...

From the Editor...

I am migrating development to Windows 11. The next release of NetScanTools Pro will have some elements compiled on Windows 11 with Visual Studio 2022. More to come soon.

Happy Halloween – Fall/Autumn is here!

-Kirk

Next NetScanTools Pro Release Due Soon

The tool found in NetScanTools Pro under Manual Tools/SSL Cert Scanner is ready for the next release (see the next topic for more information on the changes). Several other tools have also been compiled on Visual Studio 2022 and those will be included. The new minor NetScanTools Pro version is almost ready. Migrating from Visual Studio 2012 to 2022 is generally simple but not always as I have found out so not every part of the software will be compiled on the newer compiler.

Do you have any other requests for changes in NetScanTools Pro? Email support at netscantools.com with your suggestions.

SSL Certificate Scanner Standalone v2.80
Released September 27, 2023

TLS 1.3 - This is an important release. We added TLS 1.3 connection testing, but only when you use this software on Windows 11 or Windows Server 2022. This is because we are using the OS's built-in SCHANNEL and TLS 1.3 has not been backwards migrated to any earlier OS's – even Windows 10.

What about the same software in NetScanTools Pro? See the next topic.

Here are the full release notes.

-Added support for TLS 1.3 connections which are supported only on Windows 11 and Windows Server 2022 SCHANNEL. Operating systems not supporting TLS 1.3 are noted (example is Windows 10).

-Changed a setting which may result in improved automatic detection of proxy settings.

-Changed text color information for active TLS1.1 to show red meaning it is now deprecated per RFC 8996.

-Changed color background for active TLS1.2 to yellow. This means that certain cyphers may be less secure than others. TLS 1.2 has not been deprecated.

-Updated SQLite to version 3.43.1

To download the new release, visit:
https://netscantools.com/ssl-certificate-scanner-standalone.html

Remember, the SSL Certificate Scanner only retrieves certificates from websites, no other types of certificates.

## Where to find your NetScanTools Pro Update Username and Password

We receive this question a couple of times a month: "Where do I find my username and password after clicking on the 'Help' menu and selecting 'Check for New Version' in NetScanTools Pro?" Here's the answer: Look on the right-hand side of the program window. If your copy of the software is registered, your username and password will be displayed in the appropriate boxes.

Login Access Credentials

Username

Password

Maintenance Plan Expires on Friday, May 12, 2023

Open Check for New Version In Your Web Browser
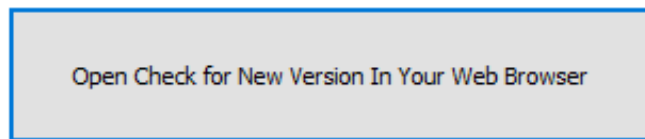
If you have the right credentials and cannot log in, check your maintenance plan expiration date, then contact us.

Maintenance Renewal and ordering online

Due to a staffing shortage, we are not sending out reminder emails on a regular basis. Emails being sent when we have time.

There are two things to keep in mind when renewing online:

1. **Make sure you really need to renew.** Every so often we get an online renewal order and the customer did not need to renew – we have to refund it through our reseller and we get charged. **Why does this happen?** The renewal expiration date in the software was not changed at the last renewal. There are two ways to do this – first is to go to Help/About and press the large button to update your plan expiration date from our server. Second is to manually change the date according to the instructions we sent when you last renewed. **If in doubt, ask us.**
2. **Sometimes customers have problems entering their serial number(s) into the online order form** – an error message appears when moving to the next screen. This is frequently caused by a space or other hidden character in front of the serial. Make sure there is nothing in front of V11- when you enter the serial into the online order form.

Just a reminder that when you order any of our products online, you order from FastSpring, which is our authorized partner for resale. They'll process your purchase, and we'll do everything we can to make sure your order is fulfilled as quickly as possible.

A note about purchasing online from FastSpring. We get asked for the receipt all too often. The receipt for your order will be linked in an email sent to you by FastSpring. Please look at ALL the emails sent by FastSpring right after you order – important information is found in those emails - like your receipt.

Contact Information

If you have any questions or suggestions, please feel free to email.

Northwest Performance Software, Inc.
PO Box 1375
Sequim WA 98382
(360) 683-9888
www.netscantools.com
sales [at] netscantools [dot] com

'NetScanTools Pro', 'NetScanTools Standard', 'NetScanTools Basic',
'NetScanTools LE', 'ipPulse', 'Northwest Performance Software' and
'NetScanTools.com', are trademarks of Northwest Performance Software, Inc.
'NetScanTools' is a registered trademark of Northwest Performance Software,
Inc.

Other names and trademarks are the property of their respective owners.