

February 2022

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News...

From the Editor...

There were no new releases during the month of February. There is a release of the switch port mapper under development – it will have additional diagnostics and it will add sorting of list controls in the various dialog boxes.

-Kirk

Windows 11

Migration of our software development to the Windows 11 platform will start during March. Customers have reported that both NetScanTools Pro and the Managed Switch Port Mapping Tool run on Windows 11.

Support Issue: Entering your NetScanTools Pro Serial Number

Recently we have had more than one person have problems after installation, seeing the message "invalid installation reinstall or contact support". The cause of this has been tracked down to something simple: the case of the first letter in the serial. It is case sensitive. It is capital V, not a lower case v. The installer will be modified to ensure that no matter which case you enter it will be saved correctly. Just be sure to enter the serial number starting with V11 as we gave it to you – not v11.

NetScanTools Pro 12 Roadmap

Once we get the Windows 11 development computer operational, work will begin on version 12. Changes we have in mind (updated with a possible list of tools):

- 1. Back when we changed from v10 to v11, several people told us they missed the tree format tool selector. The tree is coming back, with a twist there will be a search bar at the top. For example, if you are looking for the ping based tools, you would type ping in the search box and all tools with 'ping' in the title would appear and the other tools would disappear.
- 2. Some legacy tools are being considered for removal. Current candidates: Cache Forensics/Protected Storage Viewer, Finger, Network Shares SMB, OS Fingerprinting, RFC Reference Library, *nix RPC Info, Simple Services, TTCP. Comments?
- 3. Some integrated tools may become 'launched' for easier maintenance (separate applications).
- 4. New tools will be added.

NOW is the time for suggestions and comments. Send them to support at netscantools.com.

NetScanTools Pro Licensees Please Do This ASAP (version 11.92.1 and earlier)

Please click on Help menu/Preferences. Please check the box to force the software to Launch Web Browser Separately as shown below:



Note: this checkbox was removed in NetScanTools Pro 11.92.2.

Contact Information

If you have any questions or suggestions, please feel free to email.

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